

## ARCADE BUSINESS COLLEGE

www.abcollege.org

(An Educational Institution registered u/s Indian Trusts Act, 1861, Affiliated to Patliputra University, Patna)

Ref. No. : 11 2024

Date: 21/02/2024

## STUDENT GRIEVANCE REDRESSAL CELL

The college is pleased to appoint the following members in the "Student Grievance Redressal Cell" of the college to settle grievances of the students.

- 1. Director: Mr. Aashish Aadhar 9431018396
- 2. Centre Head: Mr. Vikash Anand 94312428128
- 3. HoD of BCA :- Mrs. Anupam Singh 8210257161
- 4. HoD of BBM :- Mr. Shubham Kumar 7643868241
- 5. Student Coordinator BBM :- Mr. Vijay Kumar 9431629919
- 6. Student Coordinator BCA: Mr. Subodh Kumar 8987154413
- 7. Student Representative BCA:- Mr. Aditya Raj 6203785942
- 8. Student Representative BBM :- Mr. Harshwardhan Kr. 7992273254

The above phone numbers will be active 24\*7.

The process for the grievance redressal is as below:-

- Any student having any grievances should complain in writing to his/her Student Coordinator. The **Student Coordinator** will look into the matter and try to redress it within **three working days.**
- If not satisfied with the solution, student can take this matter at the HoD level in his/her respective department. The respective HoD will look into the matter and give solution within five working days.

PATNA EAST:

Arya Kumar Road, Rajendra Nagar Patnap 2000 & Bihar) Tel.: (0612) 2666000, 2663335

Cell: 9199662200

Email: abcollege.patna@gmail.com

**PATNA WEST:** 

Near Saguna More, Khagaul Road Patna - 801 503 (Bihar) Tel.: (06115) 222222, 222211

Cell : 94316 29500